

Terms and conditions

Self-Catering

The unit is self-contained. Please ensure that it is kept clean and tidy at all times. Once a week the unit will be cleaned thoroughly for guests staying a week or longer. Linen will be changed when we clean the unit, towels will be changed as per request. On a Wednesday night – please ensure that you empty all your dustbins into the black rubbish bin provided next to your entrance, as Thursdays will be our rubbish removal day.

The accommodation is exclusively for the use of guests who have duly booked and paid therefore. Use thereof may not be ceded to a third party, and if guests should have visitors, please notify us beforehand. No overnight visitors will be allowed, unless prior arrangement with management, a small fee might be applicable.

No refunds will be applicable should the guest/guests leave Bestwin Accommodation Cape Town/proprietor before the actual departure date.

Alarm

The Alarm will be explained to you on arrival. It is entirely your decision whether you want to make use of it or not. Please do remember, should something happen e.g. brake-in etc. and you haven't activated the alarm, Bestwin Accommodation Cape Town will not be liable for any loss or damage. In the case that you've activated the alarm and you experienced any loss or damage you will only be covered for the first R1500.00

Washing of vehicles

Washing of vehicles on these premises is not allowed. Please make use of a car wash facility at the closest petrol station e.g. down Vredeloofweg (direction Brackenfell) to your right hand side or at the Vredeloof Shopping Centre Petrol Station or at the Glen Garry Shopping Centre.

Environmental Factors

Please note the following:

1. No Smoking is allowed.
2. Please use water sparingly – water is very precious to us, as we are still on a type of water restriction.

3. Please use electricity sparingly.
4. Please do not through/put any foreign objects into the toilet, use the provided bin for it.

Private property

Bestwin Accommodation Cape Town/proprietor are not responsible for any loss or damage to property of or injury to any guest, member of their family, visitor or any person or whoever on the premises, arising from fire, theft or whatsoever cause.

Pets

No pets are allowed.

Swimming Pool

Please note that it is entirely your own responsibility using the pool, Bestwin Accommodation Cape Town/proprietor will not be liable for any loss, damages or injury to yourself. No children will be allowed to make use of the pool without any adult supervision. Should any death occur, no matter what cause or reason, Bestwin Accommodation Cape Town/proprietor will not be held responsible.

Inventory list

I agree to the terms and conditions read in this information file. I also agree with the private property rules, swimming pool rules and have checked and agreed to the inventory list. Any loss or damage to any items listed on the inventory list, I will be liable for at the current replacement value.

Date

Full Name

Signature

Passport Number